

## Processing charges & Goods and Service Taxes (GST) and Procedure for Payment of Fee

### Mode of Payment of Fee and Service/Processing charges & GST

After completing Step-3 of Online Application Form, candidates may remit the examination fee (Step -4) by choosing the following options:

(i) **Debit Card/ Credit card, Net Banking/UPI/ PAYTM:**

- Check the validity of the Debit/ Credit Card and keep it ready with you while logging on to website for submitting application form. Candidate should enter the information asked for and make payment through Debit/ Credit Card.
- Through Net Banking, check the balance in your account and keep all credentials ready with you while logging on to website for submitting application form. Candidate should Login with his/her credentials of net banking and make payment through Net Banking.
- Through UPI service
- Through PAYTM service.

**Please select any Mode of Payment/Service Provider (Service/Processing charges per transaction & GST (applicable @ 18 %) to be paid by the candidate):**

S. No.	Mode of Payment	ICICI BANK		HDFC BANK		SYNDICATE BANK		STATE BANK OF INDIA		PAYTM		
1	Net Banking	ICICI	NIL Charge	HDFC	NIL Charge	Syndicate Bank	NIL Charge	SBI				
		Other Banks	4.00 + GST	Other Banks	4.00 + GST	Other Banks	5.00 + GST	Other Banks	Rs 5.00+GST	Rs 4 +GST		
2	All Debit Card	ICICI or Other Banks	Transacti on upto Rs 2000/-	0 %	HDFC or Other Banks	Transacti on upto Rs 2000/-	0 %	Syndicate Bank or Other Banks	Nil Charge	Nil		
			Transacti on above Rs 2000/-	0.5 % + GST		Transacti on above Rs 2000/-	0 %			Transacti on upto Rs 2000/-	0 %	
3	Credit Card	Domestic	0.40% of Transaction value	Domestic	0.40% of Fee + GST	Domestic	0.40% of Fee + GST	Domestic	0.80% of Fee+ GST (Minimum Rs 11/-)	Domestic	0.4%+GST	
		International	2.35% of Transaction value	International	Nil Charge	International	2.35% of Fee+ GST	International	3.50% of Fee+ GST (Minimum Rs 11/-)	International	1.5%+GST	
4	Unified Payment Interface (UPI)	ICICI or other banks	Transacti on upto Rs 2000/-	0 %	Nil Charge						Transacti on upto Rs 2000/-	0 %
			Transacti on above Rs 2000/-	5.0 % + GST							Transacti on above Rs 2000/-	0.65 % + GST
											PAYTM Wallet Charge	0.8%+GST
		PAY USING ICICI		PAY USING HDFC		PAY USING SYNDICATE		PAY USING SBI		PAY USING PAYTM		

**Note: In case, the fee payment status is not 'OK' the candidates are advised as following: -**

- (i) If the fee is paid through credit/debit/Net Banking/PAYTM/UPI and status is not OK, it means the transaction is cancelled. Therefore, such candidates have to pay the fee once again and ensure the OK fee status.
- (ii) For cancelled transactions, the amount will, automatically, be refunded by the concerned Bank to concerned credit/debit card. The candidate has to pursue with the concerned bank for refund.

**Helpdesk: For any transaction related queries/ inquiry, please contact at:**

**(a) If Paying using SBI Bank:**

Level	Name	Email ID	Contact Number
1	Helpdesk	<a href="mailto:Dgmcs.cc@sbi.co.in">Dgmcs.cc@sbi.co.in</a>	18004253800
2	Helpdesk	<a href="mailto:Sbi.05222@sbi.co.in">Sbi.05222@sbi.co.in</a>	08026599990
3	Customer Care	<a href="mailto:agmcustomer.lhodel@sbi.co.in">agmcustomer.lhodel@sbi.co.in</a>	1800112211
4	Through SMS	<a href="#">UNHAPPY (add text)</a>	8008202020

**(b) If Paying using Syndicate Bank:**

Level	Name	Email ID	Contact Number
1	Helpdesk	<a href="mailto:pgsupport@billdesk.com">pgsupport@billdesk.com</a>	01202400850/1 9971262371
2	Complaint Management Services	<a href="mailto:ro.noida@syndicatebank.co.in">ro.noida@syndicatebank.co.in</a>	01202400850/1
3	Customer Care	<a href="mailto:ro.noida@syndicatebank.co.in">ro.noida@syndicatebank.co.in</a>	9971262371
4	Through SMS	<a href="mailto:ro.noida@syndicatebank.co.in">ro.noida@syndicatebank.co.in</a>	01202400850/1

**(c) If Paying using HDFC Bank:**

Level	Name	Email ID	Contact Number
1	Helpdesk	<a href="mailto:khushboo.kuma@icicibank.com">khushboo.kuma@icicibank.com</a>	+91-7042697803
2	Ms. Khushboo Kumari	<a href="mailto:khushboo.kuma@icicibank.com">khushboo.kuma@icicibank.com</a>	+91-7042697803
3	Customer Care	<a href="mailto:customercare@icicibank.com">customercare@icicibank.com</a>	01133667777 / 01144455000
4	Through SMS	<a href="mailto:customercare@icicibank.com">customercare@icicibank.com</a>	+91-7042697803

**(d) If Paying using ICICI Bank:**

Level	Name	Email ID	Contact Number
1	Aiysha Khatun	<a href="mailto:support.nta@ingenico.com">support.nta@ingenico.com</a>	01204728426
2	Karan Sinha	<a href="mailto:karan.sinha@icicibank.com">karan.sinha@icicibank.com</a>	8826107923
3	Jai Sethi	<a href="mailto:Jai.sethi@icicibank.com">Jai.sethi@icicibank.com</a>	9013799596

**(e) If Paying using PAYTM:**

Level	Name	Email ID	Contact Number
1	Education Payment Support	<a href="mailto:education.support@paytm.com">education.support@paytm.com</a>	0120-4789521
2	Manasvi Haseeja	<a href="mailto:education.support@paytm.com">education.support@paytm.com</a>	0120-4789522
3	Ambreen Fatma	<a href="mailto:education.support@paytm.com">education.support@paytm.com</a>	