

Strategies for a sustainable future

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How can companies integrate UN SDGs into their corporate strategies

CLIMATE CHANGE has taken centre stage, with scientific reports pointing to serious effects of climate change and global warming. The urgency for global climate action cannot be overemphasised. To India's credit, it has never denied climate change and is taking actions against it as mandated in the UNFCCC. It is well on its way to achieve the target for emission intensity of the economy and share of non-fossil-fuel-based power capacity. India enhanced its climate goals in 2015, outlining eight goals for 2021-30, including reduction of emission intensity of its GDP by 33-35% from the 2005 levels, by 2030.

The Montreal Protocol aimed towards ending the use of ozone-depleting substances. Globally, the heating, ventilation and air conditioning (HVAC) industry is working on an agreement to phase down and phase out hydrofluorocarbons (HFCs) used in HVAC equipment. India has launched a phase-out plan of the harmful hydrochlorofluorocarbon (HCFCs) and HFC refrigerants in a gradual manner. The ministry of environment, forest & climate change has released the draft India Cooling Action Plan (ICAP) aimed at providing sustainable cooling while protecting the ozone layer.

Converting national climate plans into reality is a complex process that requires contribution from everyone—it needs a public-private partnership. Governments and industries must work together to ensure successful implementation of Paris Agreement commitments.

Corporate India has been steadily contributing towards sustainable growth, including through mandatory CSR. There are early movers—companies that are proactive and wish to remain relevant in the longer term. Then there are others whose actions are primarily reactive in nature to government policies, CSR, self-regulation by industry bodies and evolving customer preferences.

Sustainability is no longer a buzzword; it's a core component of business strategy. It's an approach to creating long-term value by taking into consideration how a given organisation operates in ecological, social and economic environments. Sustainability is built on the assumption that developing such strategies foster company longevity. As expectations on corporate responsibility increase, and as transparency becomes more prevalent, companies are recognising the need to act on sustainability—this cannot be a one-size-fits-all approach, though there are some strategies that underpin most efforts to build a sustainable future.

Integrating sustainability within a company's business vision is a long-term goal. Some strategies include driving sustainability through operations and value chain. This requires making operations more environmentally responsible—whether through reducing GHG emissions from buildings and manufacturing facilities, or in testing and designing products. By focusing on the "sustaining" part of sustainability, businesses can build long-term relationships, innovate enduring designs and invest in long-lasting infrastructure. Not only will this help firms survive over the long term, it will also help them thrive.

With India poised to become a major manufacturing hub, all players and policymakers in this sector need to align their "Make in India" goals with green technologies to still be competitive in global markets. Corporates can lead their respective industries towards a more sustainable world through their choices, improving their global operating footprint, and continuing to develop lower GHG emission options for the benefit of customers and the environment. Investing in energy-efficient processes and energy-saving measures can also bring about considerable savings.

Businesses need to commit themselves to the future by investing in the next generation of climate-friendly solutions. Working with standard-setting bodies will provide the framework to ensure the solutions reach the market and benefit customers. As we move closer to our environmental deadline, the way forward is by integrating Sustainable Development Goals into corporate strategies. Those who adopt sustainability into their business will be better placed. Sustainable companies are more successful companies.

Policymakers in the manufacturing sector need to align their 'Make in India' goals with green technologies to stay competitive in global markets



ILLUSTRATION: NROHNIT PHORE

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How to double agriculture exports

Extension services need to be revamped to realise the goal of agricultural exports, and investments in cold chain infrastructure need to be ramped up significantly. Also, partnering with the private sector in delivering extension services and working with state governments to deliver marketing and land reforms should be the agenda, going forward

export system. Similarly, there have been reports of the EU banning Indian shrimp due to presence of antibiotics. The Agriculture Export Policy 2018 provides for establishing a strong quality regimen.

Interventions at the farm or producer level are needed to meet such standards. However, with disaggregated farm holdings, there exists a great deal of heterogeneity in a single product produced by different farmers. This indicates the need for developing effective pre-harvest linkages to boost exports. Therefore, extension services will be critical to realising our agriculture export targets.

NITI Aayog's strategy document contains several recommendations for strengthening extension systems. Public-private partnership (PPP) in extension delivery through Krishi Vigyan Kendras (KVKs) needs to be promoted. KVKs may incubate initiatives in extension delivery by the private sector. These private sector initiatives in extension delivery should prioritise market-led extension and value-added extension. The focus should be on providing farmers with information regarding demand and supply conditions, expected prices and infrastructure availability. Likewise, value-added extension services should focus on reducing post-harvest losses and food processing activities. The National Institute of Agricultural Extension Management's (MANAGE) dealer training programme needs to be scaled up and replicated across state agriculture universities, enabling diploma holders to conduct extension activities.

The Ashok Dalwai Committee on Doubling of Farmers' Income championed the concept of 'farming as a service' (FaaS) as well. At its core, FaaS would allow farmers to convert their fixed costs into variable costs, according to a report released by Bain & Company. For example, tractors—many of our small and marginal farmers may not find it economically feasible to purchase a tractor. FaaS would enable 'on-demand' availability of agriculture machineries on rent. FaaS provides a great avenue for extension delivery as mentioned above.

Whilst providing a single service may not be economically feasible, a bouquet of services should be promoted, including, for example, soil testing, extension, grading and assaying, amongst others. This is the idea behind NITI Aayog's block-level resource centre recommendation.

Post-production, it is essential that

perishable produce be properly packed, stored and transported. This is where pack houses, ripening chambers, cold storage and refrigerated (reefer) vehicles come in. As NITI Aayog's strategy document shows, there exists a large gap in India's cold chain infrastructure. A majority of cold storages in India are single commodity storages, which leads to them remaining idle for up to six months. Cold chain infrastructure is unevenly distributed amongst states as well. However, significant progress has been made under schemes such as SAMPADA, for example.

According to infrastructure status to agriculture value chains will provide a much-needed fillip to this sector, enabling cheaper access to finance. Similarly, the government, working with the private sector, should endeavour to set up village-level procurement centres, reducing the cost of transporting produce for farmers. Private market yards should be encouraged. Processing units that wish to establish backward linkages should partner with the government in organising sourcing through rural periodic markets.

The Agriculture Export Policy rightfully targets a cluster-based development approach. These clusters should be supported with farmer producer organisations (FPOs) or cooperatives. Not only will this enhance bargaining power of farmers, but will also ensure consistent quality of produce when combined with revamped extension services.

Agriculture reforms have to be supported with interventions in cold chain infrastructure and extension services. Without efficient logistics, India will still grapple with the problems of high wastage and low export potential. Likewise, without strong extension services, consistency in quality and conformity to quality standards may not be achieved.

Significant investment is needed in this sector over the next five years. The private sector needs to be made an active partner to bridge this gap. We now have a conducive policy environment for private investment in agriculture. The Agriculture Export Policy is a major step in this direction. The SAMPADA scheme is bridging the infrastructure gap. Partnering with the private sector in delivering extension services and working with state governments to deliver marketing and land reforms should be the agenda, going forward.

'Farming as a service' (FaaS) can be considered—it would allow farmers to convert fixed costs into variable costs, and also enable 'on-demand' availability of agri-machinery on rent

INVESTING

Strong opinions, held loosely, are key

Having strong views is fine, but investors should be flexible enough to change view if facts change

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gets comfort from the surgeon's confidence. The patient typically will feel good if the surgeon is so confident that he just asks for an ultrasonography report and is all set for the surgery. But it will be more reassuring for the patient if the surgeon sends him for more diagnostic tests, say an MRI (magnetic resonance imaging), in order to get a better and richer perspective of the organ set to go under the knife. The surgeon, in the second case, is more likely to be prepared for a surprise on the operation table since he has assessed all the available information, rather than relying only on his conviction-driven instinct.

Overconfidence generally leads to callosity, even recklessness. Excessively

frequent trading, holding on to a bad stock even if there is evidence otherwise, constructing an over-concentrated portfolio, taking liberties with an enshrined investment process, etc., are some bad outcomes of high conviction in investment management. High levels of conviction often lead to confirmation bias. Then whatever one does is seek confirmatory evidence, which can be self-defeating. Interacting only with analysts with similar stock views, exchanging views only with investors who prefer the same stocks, asking questions from company management to elicit the answers that reinforce existing opinion, etc., are some actions that follow. As conviction takes deeper roots, new informa-



tion fails to add to the quality of forecasts. Some investors buy a small quantity of stock with an aim to track it to assess if it is attractive enough for purchase of bigger quantities. The problem in this approach is that purchase of even a small quantity sparks off commitment to the stock. After that, the human urge towards consistency ensures the stock does not look unattractive even if there are reasons that suggest so. Thus, the purported exercise of assessing the stock for investment-worthiness unwittingly becomes a recipe for guaranteed perception of attractiveness. This, in turn, triggers purchase of bigger quantities of the stock—irrespective of prospects. Further, high conviction prevents an

individual from appreciating the role of luck in investing. It causes investors to overestimate their skills and underestimate the importance of temperament. Such hubris is often punished heavily by the markets. High conviction militates against probabilistic thinking—which mitigates risks, is more realistic, and keeps one prepared for more than one outcome. Make no mistake, conviction is important for decision making, for focusing the thought process, for proper plan execution. But instead of becoming dogmatic, investors should use conviction to be spurred into ardent search for new perspectives and an urge to test opposing hypotheses. The key for an investor here is

to keep an open mind. It is important to differentiate between explaining an event post factum, and predicting the future with its numerous uncertainties. Having strong views—especially if they are anchored to detailed research—is fine, but one should be ready with the flexibility required to change views if facts change, or if contradictory evidence appears. Generally, conviction in a stock makes us seek reasons to hold on to the stock. Instead, a better way is to research hard and see if we can find a reason to sell the stock. This process of inversion reduces risks for the portfolio.

Pre-mortem can be another way to avoid overconfidence and to shield the decision-making process from excess conviction. Investment management team should do this exercise once the decision to buy a stock has been taken, but before placing the order. In a pre-mortem exercise, investment team members have to assume the stock has been purchased, two years have passed, and the call has gone horribly wrong. Investment team members should, under these assumptions, write down a brief analysis of the stock call. Avoiding halo effect and group think, and evading confirmation bias, this exercise suppresses the negative effects of high conviction. The statement by Charlie Munger—the celebrated investor—that "I never allow myself to have an opinion on anything that I don't know the other side's argument better than they do" can be instructive in this context.

