

Service/Processing charges & Goods & Service Tax (GST) and Procedure for Payment of Fee

After completing Step-2 of Online Application Form, candidates may remit the examination fee (Step-3) by choosing the following options:

Payment using SBI MOPS (Multiple Option Payment System) of State Bank of India:

(i) Online Mode i.e. Debit/ Credit card and Net Banking:

- Check the validity of the Debit/ Credit Card and keep it ready with you while logging on to website for submitting application form. Candidate should enter the information asked for and make payment through Debit/ Credit Card.
- Through Net Banking, check the balance in your account and keep all credentials ready with you while logging on to website for submitting application form. Candidate should Login with his/her credentials of net banking and make payment through Net Banking.

(ii) Cash Deposit through e-challan at State Bank of India Branches only:

- Print e-challan in .pdf on A4 size paper from SBI MOPS page which will contain NTA's required information in addition to Bank reference number and visit any of the SBI branches in India and deposit amount mentioned in e-challan.

1. Service/Processing charges & GST to be paid by the candidate are as follows:

S.No.	Mode of Payment	Bank	Service/Processing charges per transaction (GST applicable @18%)
1	Net Banking	SBI Other Banks	Rs 5.00+GST
2	Debit Card	SBI or other Banks	Nil
3	Credit Card	Domestic	0.80% of Fee+GST (Minimum Rs 11/-)
		International	3.50% of Fee+GST (Minimum Rs 11/-)
4	Cash Deposit through e- challan	At SBI Branches in India only	Nil
5	UPI		Nil

1. Procedure to be followed for Payment:

- (a) Candidates to visit NTA's website for registration and making payment of examination fee.
- (b) Post submission of the examination form by the candidate, system will prompt for making payment for the requisite examination fee.
- (c) When candidate confirm to proceed for payment he/she will be redirected to SBI MOPS page along with unique reference number and other necessary parameters. Candidate will be prompted with multiple payment option for selection.

Following payment options will be available for making payment in MOPS secured payment page:

- (i) Debit Card (SBI / other Banks)
- (ii) Internet Banking (SBI/other Banks)
- (iii) Credit Cards (domestic/International)
- (iv) UPI
- (v) Cash Deposit (through e-challan in any of the SBI branches across India)

- (d) Payment page of SBI MOPS will prompt for appropriate credentials to be keyed in for particular payment mode and ask for user's confirmation.

- (e) System will verify the credentials and authorize the transaction on successful authentication. After completing the transaction system will prompt and display ("Successful" or "Failed").
- (f) Candidate will be redirected back to the NTA website.
- (g) Candidate will get a receipt of the successful transaction with unique reference number. Candidates are requested to preserve the receipt for future reference.
- (h) In case candidate opt for e-challan mode for Cash deposit at any of the SBI Branches in India, he/she will have to take the A4 size printout of the e-challan in .pdf from SBI MOPS page which will contain NTA's required information in addition to Bank reference number.

Candidate can visit any of the SBI branches in India and deposit amount mentioned in the e-challan in Cash. Bank will accept only pre-printed amount mentioned in e-challan.

Note: Print Confirmation Page of Online Application Form from NTA's website after payment of fee.

Helpdesk: For any transaction related queries/ inquiry, please contact at:

Level	Name	Email ID	Contact Number
1	Helpdesk	https://cms.onlinesbi.com/CMS/	1800 112211/ 18004253800(24X7)
2	Complaint Management Services	cm2it.cms@sbi.co.in dgmit.cms@sbi.co.in	0120-2497771, 07696986890
3	Customer Care	agmcustomer.lhodel@sbi.co.in	(011)23407121/ 23407657/23407447/ 23407480
4	Through SMS	UNHAPPY (add text)	8008202020