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Economic challenges for the new government

The four major challenges are fixing the country's financial sector, especially its banks; continuing to reform the tax system; reducing outflows of funds due to loss-making or inefficient government enterprises; and truly reforming the agricultural sector

NARENDRA MODI AND the NDA won a famous electoral victory last month, consolidating political power in a manner that many had not imagined was possible in contemporary India. The country of a "million mutinies" seems to be increasingly aligning with a particular vision of national identity. But political power is no guarantee of success in economic policy. Improving the material well-being of India's long-suffering masses will require

focused attention to the nation's economic challenges. What are they?

The foremost challenge, I would argue, is fixing the country's financial sector, especially its banks. Finance is both the fuel and the lubricant of the economy's engine: fuelling growth by channelling funds to productive investment, and lubricating transactions and day-to-day economic activities. The overhang of debts that are on the balance sheets of banks and other financial institutions, but will almost certainly never be

repaid, prevents new investment taking place to the degree it needs to. The new bankruptcy law, and the Reserve Bank of India's attempt to make it operational and effective, has run into obstacles, which, if not removed, will allow the situation to linger and even worsen, rather than the hoped-for improvement. In that case, the skyrocketing ranking in the World Bank's Ease of Doing Business measure will be meaningless. Whether additional new laws or new regulations are needed is up to the experts, but clearly there has to be political will to move quickly through a process that will inevitably be painful.

The next challenge lies in the country's tax system. India is closing in on three decades of reform of what used to be a devastatingly inefficient tax system. But it remains an underperformer in terms of its tax-to-GDP ratio, adjusted for its per capita GDP. The goods and services tax (GST) still needs to be simplified and implemented fully. Simplification, and possibly even lowering of rates, can improve both compliance and enforcement. Continuing to broaden the income tax base, and working out an effective and non-capricious way of collecting corporate taxes—especially from multinational corporations—both have to be done. Recent governments have resorted to retroactive tax judgements that undermine certainty and trust, and will only discourage investment. While local and other subnational taxes can often be inefficient, the Centre should consider allowing local and even state governments to increase their tax authority, even by piggybacking income tax surcharges on central collections. This last measure would need a constitutional amendment, but improving the assessment and collection of property taxes requires no legislative change, just political will and administrative competence. Property taxes are relatively progressive and should be difficult to avoid. In any case, increasing public resources in ways that are non-distortionary and non-extortionate is an imperative. The need for these resources to clean up the financial sector mess adds to the urgency.

On the other side of the government's accounts, reducing outflows of funds due to loss-making or inefficient government enterprises is a third urgent challenge. Air India is the most obvious case, since it burns taxpayer money in a market that serves the relatively well-off. But there are problems across many sectors, including electric power, hospital-

ity, and, of course, banking. There is a vicious circle at work here, since there are many existing jobs at stake, while new jobs are not being created rapidly enough. But it is better to sell off such enterprises with restrictions on immediate job cuts, than to perpetuate value destruction: creative contracts are needed. This avenue of reducing government ownership will be important for a sustainable financial sector, beyond the short-run clean-up of balance sheets.

A fourth challenge lies in the agricultural sector. Rural India, where the majority still reside, remains relatively poor and is falling further behind. Restrictions on marketing and trade often constrain the ability of farmers to get the most value for their crops. Intermediaries continue to exert disproportionate power in markets for inputs and products. Crop procurement schemes are inefficient and also subject to intermediary capture. Insurance that reduces risk and uncertainty barely exists, exposing farmers to unsustainable debts that, then, lead to fiscally costly loan waivers. Agricultural extension has not kept up with the needs of modern agriculture. Thus, the government intervenes inefficiently and in the wrong places, often not doing things where it could really add value. This has been a common theme in Indian economic policy, but agriculture has reformed the least, under cover of protecting the poor, but actually keeping them in relative poverty.

There are other challenges as well, of course, but even tackling just the above four effectively would make an enormous difference. The vice-chairman of NITI Aayog, Rajiv Kumar, spoke of a priority list of "big bang" reforms right after the election results. It included much of the above list, along with other reforms such as ones aimed at labour and land laws. So nothing in the above is particularly original. Further, he spoke of making progress in the first 100 days, which would be remarkable if it happened. Of course, proper formulation and implementation can take time, but even strong public commitments to tackle specific challenges can be useful.

Having a strengthened government with significant continuity of expertise and decision-making can certainly help in moving forward more expeditiously than is typical for India. Perhaps we will see some truly positive developments in economic policy over the course of the monsoon season.

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NEW GOVERNMENT

EVEN WITH ALL THE EUPHORIA around India's election results, the country's key economic indicators remain depressed. If the economists are right, one of Asia's largest economies seems to be losing its glitter and sheen. Sales data across consumer goods, automobiles and tractors have slumped. The Index of Industrial Production is virtually stagnant and unemployment is upwards of 7%. Based on overall economic data, India's economy grew at a six-quarter low of 6.6% in the October-December period. GDP growth for FY19 is pegged between 7.3% and 7.5%, depending on whose estimates you rely on.

Despite the lacklustre economic data, India remains a bright spot in an otherwise uncertain global economic narrative. Now armed with the BJP's overwhelming victory and decisive mandate, India has a real opportunity to shine brighter. There is a weight of expectations from the new government's Union Budget to be presented in July, with the hope that a bold set of reforms will help kick-start private consumption, rejuvenate the rural economy and accelerate public expenditure in areas like infrastructure development.

Even as we anticipate what the inaugural Budget will hold, the market for PE investments in India remains positive. In fact, 2018 was watershed year for PE/VC investments, with investments peaking at \$35.8 billion and exits at \$26 billion. Fundraising by PEs/VCs rose by nearly

How will PE/VC investments fare?

BFSI, healthcare, renewables, FMCG present significant opportunities for deal-making

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40% year-on-year, adding to the vast reserves of dry powder already available in the market. Private equity in India is indeed at a historic inflexion point.

Early data from 2019 suggests that the country's M&A landscape is off to a strong start, thanks to a number of enabling factors. The first on the domestic front is renewed political certainty after the BJP's overwhelming win. Foreign investors, in particular, have long remained wary of fragile coalition governments, so a majority win should be a source of comfort. The second factor on the international front is escalating trade tensions between the US and China. The trade war could lead to significant dislocation in the international markets, with countries like India stand-

ing to gain, provided we can transform the economy into a production hub.

The third factor lies in the increasing divestiture of non-core assets as Indian companies seek to reposition themselves to focus on their core business. A recent EY survey showed that 81% of companies planned to divest assets within the next two years, providing plenty of opportunity for both PE investors and strategics. Finally, India's PE deals have come of age and have demonstrated the potential for successful and well-structured exits: this year will likely see larger and more complex deals, given the assurance investors now have that the Indian market can deliver reliable returns.

In my assessment, the banking and



financial services, healthcare, technology, renewables and FMCG industries will continue to dominate the narrative in 2019, and will present significant opportunities for deal-making this year and beyond. In all such sectors, there is a huge potential for large, complex transactions, focused towards acquisition of control and buy-outs as Indian promoters themselves become more comfortable with the idea of ceding control. Within the healthcare sector, we see new opportunities in pharmaceuticals, particularly in view of the recent developments between the US and China.

The "trade war" between the two economic superpowers has given a new lease of life to Indian API manufacturers who are now seeking to gain a stronger

foothold as China moves from APIs towards innovation. Another significant opportunity for prospective investors within the pharma space is the market for pharmaceutical distribution. India's pharma distribution market is extremely fragmented and is in urgent need of consolidation. An opportunistic investor could find greater value and opportunity in leading the consolidation process and extracting efficiencies from a newly-created supply chain network.

The renewable energy sector is yet another potent investment theme. India now ranks fourth in the world in wind power-based capacity, and sixth in solar. And yet the addressable market opportunity in renewables is massive—90% of

India's energy still comes from fossil fuels and nearly two-thirds comes from coal. India has pledged that renewable energy will be 40% of its electricity generation capacity by 2030, but vast gaps in the achievement of this target remain. There is at least a \$17 billion shortage of equity, and a \$36 billion shortage of debt, highlighting an attractive market opportunity.

As with all opportunities, it is best for investors to approach the market with cautious optimism rather than unbridled enthusiasm. While deal volumes look promising, a repeat of 2018 is less likely. An abundance of dry powder and a significant increase in the number of PE players mean valuations will remain high. Investments in IT services will need to be well-thought-through because of the increasing pressure on margins—Indian IT service providers are forced to hire locally due to visa issues.

Additionally, investment activity and deals will remain closely linked to much-needed reforms in the IBC process (for example, introduction of pre-packs and US-style 363 auction sales would substantially increase deal certainty, proper asset valuations and restructuring certainty), and will have to respond to the ongoing liquidity crunch that has followed the retrenchment of PSU banks from the overall economy. If the new government can rise to the challenges of these reforms, it can ensure a healthy pipeline of deals and exits in India. PE investors will then have plenty to write home about.

● FLEXI BENEFITS

Offering holistic employee wellness

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Employers must see themselves as facilitators of benefits, not just providers

THE SHIFTING PRIORITIES of today's workforce, rapid evolution of technology and an increasingly competitive talent landscape have contributed to significant adjustments in business models globally. From adoption of smart technology to the rise of automated processes, the business world is becoming more agile by the day. The modern workplace is characterised by technologically-advanced tools, untethered workspaces and the influence of the millennials. To remain relevant in this changing landscape, many organisations are shifting to a more flexible workforce model.

Flexible benefit plans have become increasingly popular with employers these days, as organisations are tapping into the increased functionality, giving employees an opportunity to customise it to their unique lifestyle and needs. According to the recent Deloitte's study of millennials in India, by 2020, India is touted to have 64% of millennial workforce in the working age group.

The millennial generation is the largest age group to emerge since the baby boomers, and as this group grows significantly as a proportion of the workforce over the next 20 years, organisations will need to make major adjustments in their engagement models. Considering that health and childcare expenditures have risen tremendously over the past several decades, this has had a major effect on businesses' ability to offer benefits. These allow employees to customise their selection based on their needs and requirements, which are constantly changing. These employee benefit plans may include health insurance, retirement benefit plans, and reimbursement accounts that employees can use to pay for out-of-pocket health or dependent-care expenses. Today's workforce is hungrier to advance and is more opportunistic than previous generations, and flexible health benefits have become much more pronounced in their minds.

To attract and retain top talent, organisations offer holistic employee wellness through these programmes that suit individual needs as well as provide transparency and flexibility. Offering flexibility gives employees and recruiters more options, and creates a greater pool of talent for them to choose from when looking to hire new people. A key advantage of consumer-driven health plans is these offer current employees better quality of life, and develop mutually-beneficial relationships. Benefits tailored to individual needs can improve employee satisfaction. From the employer standpoint, this flexibility means employers can save money by not spending on benefits that individual employees do not value. This type of plan structure may allow smaller employers a way to offer more benefits without excessive expenditures. But moving to a flexible benefits programme is not easy. It involves redesigning the benefits package with professional employee communications. To justify such a large-scale HR project, the programme must deliver on containing costs and increasing employee satisfaction.

A flexible workforce model addresses concerns specific to each generation. Knowing that baby boomers are looking ahead to retirement or reduced working hours, Generation X is looking for work-life balance and millennials are drawn to work that inspires them, adopting a flexible work model can allow businesses to appeal to a diverse range of talent.

To specifically address the treatment and care of LGBT employees and to provide benefits coverage equally to all employees, organisations have revisited their health benefit programmes to ensure that LGBT couples are eligible for the same company benefits as others. LGBTQ-supportive flexible policies can have an instant effect on individual employees, consequentially creating less workplace discrimination and improved comfort about being openly LGBTQ at work.

In a nutshell, employers are starting to see themselves as facilitators of benefits, not pure providers. They are realising they can get more value by allowing young employees to choose the benefits that suit them best. A healthy person at the beginning of her career, for example, is more likely to want flexible benefits that support an independent lifestyle. In contrast, a long-time employee who is nearing retirement is likely to favour a more predictable structure weighted towards retirement savings. Flexible health benefit packages stand out as one area that can be made more appealing to the millennial workforce, thereby improving employee engagement, attract and retain talent that delivers better outcomes for both employee and employer.