



Inbound international air travel hit, reduces by 30\%

| B DASARATH REDDY |  |
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| 硣 | The impact on |
| position of restriction | international tra |
| border movement | expected to be even bigger |
| ople in the wake of the coro- | coming days, following the |
| avirus pandemic, according | Government of Ind |
| Usha Padhee, joint | March 15 advisory suspendin |
| retary in the | the visas of all inbound trav |
| ation ministry. | ers. except those havin |
| "There has been a dras | plomatic, official, empla |
| duction in the number | roject visas. I |
| ernational travellers. I was | suspended all tourist visa |
| has comed | bid to c |
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Earnings dip may test
firms with high debt
Metal firms may fac immediate impac international prices kRSHNa kant

Flipkart,
 While Amazon India has begun
a dry-run for work from home,
Flipkart has told its 10,000 odd staff at its Bellandur campus in
Bengaluru to work offsite for three
days as a part of a pilot project for



## Edtechfirms offerfree access to theirlearningplatforms

Appledelays Indialaunch of iPhoneSE2 mem

## With no signs of the coronavirus outbreak (COVID-19) abating, US technology major Apple has postponed the launch of the new

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WHAT TO EXPECT FROM IPHONE SE2
Larger display than
iPhone SE -5 -inch
or more - with
LCD screen
A design similar to
speedy A13 bionic
experts.
$\begin{array}{ll}\text { Touch ID, instead of } & \begin{array}{c}\text { The iPhone SE } \\ \text { was a 4-inch model }\end{array} \\ \text { a face ID, and a }\end{array}$
a face ID, and a
single lens rear
single lens r
camera
$\begin{array}{ll}\text { May come in three } & \begin{array}{l}\text { shell out } ₹ 50,000 \text { or } \\ \text { colour variant - } \\ \text { more for a premium } \\ \text { handset. }\end{array} \\ \end{array}$


| Data, and cybersecurity, amongothers, <br> toits users. "We understand the possible restrictions (due to the coronavirus outbreak) and thereby continue to support the growth of our learners through our free online programmes on our app," said Krishna Kumar, founderand chiefexecutive, Simplilearn. Byju's also said it would provide free access to its complete app to school students till the end of April. Some Indian states like Kerala, Karnataka and NewDelhi have already announced the closure of schools. <br> AUNESCO reportstatesthe education of about 290 million students across 13 countries will be interrupted because of the COVID-19 pandemic. <br> Anotheredtech platform Unacademy said it will conduct close to 20,000 free live classes on its platform, across exam categories like UPSC, |
| :---: |


educators, 13 millionliearners,
and subscriptions forover 30 exam categories.
Educational Initiatives, a 20 -year
old edtech company Bengaluru is also offering 60 days access
that the school closure due to
Mindspark is an artificial intelligenc
programme developed for children's
proand
learning. Similarly
learning. Similarly, edtech firm
is goingto provide free live classes
stude
While it is yet to be seen how
effective these measures will be,
Coursera's Belsky said the USeduc
system invested in digitising after
system invested in digititising after
events like Hurricane Katrina, which
forced school and collegestudents to
misssudies formonths.
space grey,
and red
$\begin{array}{ll}\text { iphone - priced } & \begin{array}{l}\text { Apple witnessed a } \\ \text { jump in its sales, reg- }\end{array} \\ \text { below ₹ } 40,000 & \text { a }\end{array}$
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## SBI to invest ₹7K cr in YES Bank <br>  <br> INTRA-DAY MOVEMENT <br> ES Bank <br>  <br> State Bank of India <br>  <br> ABHIITILLELE <br>  <br> going by the restructuring with other investors, and SBI scheme. "The executive committee of the central board at its meeting on March 11 its meeting on March 11 accorded approval for purchase of 7,250 million shares of YES Bank at a price of ₹10 a of YES Bank at a price of ₹10 a share, subject to regulatory share, subject to regulatory approvals," SBI said in an approvals," SBI said in an Under the reconstruction scheme, SBI is to buy up to 49 per cent of YES Bank and can- not reduce its holding below 26 per cent for the next three years. The SBI investment of ₹7,250 crore is much higher than the $₹ 2,450$ crore it had planned initially for 49 per planned initially for 49 per cent stake in the private sector lender. <br> Last week, SBI Chairman Rajnish Kumar had said the bank would invest $₹ 2,450$ crore bank would invest $₹ 2,450$ crore to buy 2,450 million shares of YES Bank. SBI was also in talks <br> vestment would not excee 10,000 crore. <br> On March 5, the RBI had mposed a moratorium on rawals to $₹ 50,000$ per depos tor till April 3. <br> The RBI also superseded board and placed it under administrator, Prashant ananaging director and chit financial officer of SBI <br> The administrator will take ter on Saturday The fina restructuring scheme is expectd to be finalised on Friday. <br> YES Bank is banking on investment by SBI, speedy resRBI and SBI, and fundraising plans to instil confidence to administrator.

Ensure credit not disrupted after bank merger: FinMin

## SOMESH JHA

Finance Minister (FM) Nirmay met chief executives of two sets of public sector banks (PSBs) which are going to be merged from Aprill 1 . After the meeting, the
finance ministry tweeted finance ministry tweeted told to ensure credit is not disrupted because of the amalgamation process. "Amalgamating PSBS made a presentation to sitness... to ensure no disruption to credit and enhanced customer experience," said
a statement by the Department of Financial services. The FM met chief executives of Punjab National Bank (PNB), United Bank of
India and Oriental Bank of Commerce along with Union Bank of India, Andhra Bank and Corporation Bank. The FM will meet officers of the remaining banks on
Friday
The banks presented to the FM their "business and financial plans including credit and deposit growth
and year-wise synergy realisation plan". The FM checked on the preparedness and capacities of the amalgamating banks to handle
and address customer queries and difficulties. From April 1, PNB, Oriental Bank of Commerce, and
United Bank of India will United Bank of India will combine to form the nation's
second-largest
lender. Canara Bank will take over Syndicate Bank; Union Bank of India is planned to be amalgamated with Andhra
Bank and Corporation Bank; and Indian Bank will subsume Allahabad Bank. Immediately from April,
the balance sheets and the balance sheets and
stocks of the banks will be stocks of the banks will be
merged. The integration of technology, human resources and branches/ ATMs will take place in a phased
manner.

Jet lenders to seek 90-day extension for resolution

## SUBRATA PANDA Mumbai, 2 March

The committee of creditors (COC) of Jet Airways on Thursday ocidedtoonilie eoran exten-
sion of the airline's corporate insolvency resolution process (CIRP), given that a plan to
revivethe firm is still not on the table. None of the players in the fray, however, has backed out of the process completely.
An extension of up to 90 days may be sought from the
National Company LawTribuhal (NCLT), sources said. It was also discussed in the meeting that perhaps this was not the of the compary liquidation sentiments prevailing in the conomy because of the coronavirus outbreak.
Under the insol
ankruptcy code (IBC) the maximum time limit for the completion of CIRP has been set at 330 days, which includes the litigation period. The 270 ny ends on March 15 .
Under the IBC provisions Jet can get a 60 -day extension from the bankruptcy tribunal. whether it will grant a 90 -day extension to Jet, as no resolution plan has been submitted by any of the suitors. The grou-
nded airline did not receive any proposal for revival until the last date of submission of resolution plan expired on March 9 . Sources said the three play Development Fund, New Del hi-based Prudent ARC, and South America-based Synergy Group-are still in the fray, but
issues related bling blockst that are preventing them from presenting a resolution plan. The Russian fund expressed interest in the airline's revival last month, hopJet 100 in the Indian market It executives met the top functionaries of the government but were apparently nudged to co-
nsider investing in Air India. On the other hand, Prudent


Vehicle sales up in Feb after 11 months
eral - excluding passenger vehicles (PV) - grew in February,
after nearly 11 months of year-on-year (YoY) fall.
However, dealers say despite
the YoY growth, overall retail sales were much below expec tation. The anticipated pre-buy-
ing ahead of the April 1 deadline for a switch to vehicles sion standards, which will be costlier, is not being seen.

## ales rose 2.6 per cent in Feb- uary, those of PVs droped

 naary, those of PVs dropped the same month last year. This was the only segment to see afall - it appears customers are postponing their purchases in counts hope of getting good dis the deadline. According to the Federatio
of Automobile Dealers Ass-
ociations (FADA), apex body of
the segment's retail industry in
vere 1,711,711 units in February, compared to $1,668,268$ units a to a focus on liquidation of existing stock, discounts and better rural sales. After January 2019,
except in October 2019, retail except in October 2019, retail ber's numbers were better as it was a festival month.
According to FADA Presid-
ant Ashish Harsharaj Kale ent Ashish Harsharaj Kale, cus- th
tomers are asking for unreason- m
g PV sales.
Availability of credit is also actor. He said many were holding back on purchase decision, expecting sweeter deals nother factor is the corona virus scare. It is leading to an is to showrooms. The share market is also contributing to the weakened purchase senti-
TE NARASIMHAN

## atitidivekar

Vedanta's Lanjigarh aluminerformance in FY20, with total production expected to hcrease to 1.8 million tonne ous financial year.
The jump in production will be backed by a signifiant improvement in operpany informed in a release on Thursday.
The improvement in operational parameters has een driven by 26 per cent
reduction in caustic soda consumption and 19 per cent decline in conversion cost. The unit has achieved 9 cost per tonne through strategic bauxite sourcing. Lanjigarh now ranks among the top five alumina refitotal energy consumption said the Anil Agarwal-led firm . There has been reduced carbon intensity to 30 per $\$ 1,500$ per tonne. Lanjigarh is on track to deliver aluminium cost of production exit rate in Q4 2020, it said. Hindustan Zinc, on the metal-in-concentrate prouction of 90,000 tonne in put juary, while metal outfor the month. The cost of excluding royaltonne levels in Q4FY20. Alongside, the steel busi-
ness of Flec, which was acquired in 2018, has recorded an improvement in operational performance with Ebitda margins of over
$\$ 100$ per tonne in \$100 per tonne in Q4FY20.
Electrosteel is set to achieve the best-ever production of 1.4 million tonnes in FY20, said the company. Meanwhile, Cairn Oil \&
Gas has successfully ramped up its facilities to full production ahead of time. sidiary of Vedanta Resources Limited, is a diversified natural resource company with South Africa, Namibia, and Australia.

## CONSUMPTION FEELS COVID-19 STRAIN

 Retail market could be set backby aqtrCompanies expect recovery by the second quarter of FY21

VIVEAT PINTO, RAGHAVENDRA KAMATH,
ARNAB DUTA \& TE NARASIMHAN
MumbailNew Delhiichennai,12 March
ndia's consumer and retail market
$\boldsymbol{\mathrm { n }} \mathrm{n}$ executives of companies have told
Business Standard.
While supply-side concerns remain, the While supply-side concerns remain, the
bigger worry for most companies is the
impact on domestic demand, which has Ouarters now. October-December
2019 saw the fast-mov-
ing consumer goods
(FMCG) market report its lowest markewth report quarters, according to CORONAVIRUS The forecast is that growth could be muted for the three
months ended March 31,2020 , as coron-
avirus cases grow, said Nitin Gupta analyst at brokerage SBICAP Securities.
A recovery in demand, said companies ond quarter of 20020-21.
The only bright spot is the health seen demand for face masks, hand sani
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 Ratings said. the recent repport by India size, had seen volumes plunge over
16 per cent between April and December 2019, its worse in two decades.
The industry could close 201
year, the ratings agency said. in most of the top cities and metros, sec-
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## Airlines, travel firms battlecancellations

| ANEESH PHADNIS \& ARINDAM MAJUMDER <br> Mumbai/New Delhi, 12 March <br> Visiting California was on Amrita's list for 2020. Now, however, she has second thoughts about the earlier much-awaited travel, which is due to start on March 21 , owing to the coronavirus outbreak. <br> "I am worried about being quarantined and stuck when I am there. Also, I don't want to be off work for 14 days after I return," says the 29 -year-old, who works for a multinational fashion outlet. <br> However, cancelling the ticket she booked on major Gulf carrier Etihad Airways would cost Amrita almost ₹20,000. She does, though, have an option of rescheduling the flight, free of charge. The dilemma - to travel or not - is a common one as the virus spreads globally. Those with reservations face potentially steep losses for cancelling; those contemplating trips |
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$\qquad$ re reworking schedules, followin
$\qquad$ Donald Trump's decision to stop all
flights between Europe and America. making it hard to quantify the actual mpact on our business and industry at
arge,"
$\qquad$ overnment suspended all existing


The large number of queries to its
call centres have forced the largest
Indian airline, IndiciGo, to askcustomers
 ule tickets from their website. "It's free
and hassle-free," says its promo.
Travel portal Yatra.com said it had launched a Trip Protection Plan, where
customers can get refunds if they want to cancel the travel plan.
"We have received close to 35 per
cent cancellation queries from those cent canceliation queries from those
(earlier) planning trips to foreign des-
tinations. In case ourt travellers want tinations. In case our travellers want to
cancel or delay their reservations, we are advising to postpone the trave
dates and book for alternate ones," sai
Sabina Chopra, co-founder, Yatra. Foreign airlines had been can-
celling their India flights as the virus
slowly spread across the world, invitslowly spread across the world, invit-
ing new travel sanctions from author-
ities. According to the Indian government data, foreign and India
carriers had together pulled out
around 250 flights till Tuesday. around 250 flights till Tuesday.
Hong Kong-based Cathay Pacific Hong Kong-based Cathay Pacific
said it had rationalised flights out of
India and would be operating eight weekly flights from Delhi and Mumba antil April 30 .
operate smaller capacity aircraft to operate smanler capacity aircraft to
India, depending upon loads," said a
senior executive of a West Asian airline. Typically, flight loads on out bound flights in March comprise non-
resident Indians and foreign tourist returning from India. This season also sees a lot of traffic from West Asia to
India, especially to Kerala, as schools

## Seekingsafe harbour underforce majeure maynot help:Experts

Foreign cruises banned from entering India


$2 \% \quad-10 \%$
 de and Bengaluru reech is Mumbai, Delhi, and Bengaluru reveal that footfalls are
down $25-30$ percent down $25-30$ percent due tot the virulus scare.
Key events and launches across categories have been postponed and even the Indian
Premier League matches are likely to be
played for a television (TV) audience only. Avneet Singh Marwaha, chief execeutive
offficer Superplastronics, an originale equip-
ment maker and brand licensee for Kodak
and Thomson TVs in India, said he saw price hikes kicking in as supply disruptions
remained for manufacturers. "The crisis
has led to a substantial price increase in television panels, which constitutes 65 per
cent of a TV ses's cost. This will lead to a
minimum price hike of 10-15 per cent by
March-end for consumers" he esaid. Ashish Harsharaj Kale, president Associations (FADA), an apex national
body of automobile retailers, said there was an alarming dr
The worsthit, hesaid, was the two-wheeler segment, where 60 per cent of sales hap-
pened through walk-ins. Kale also said the pened through walk-ins. Kale also said the
overall outlook for auto sales in the March
a challenging period. The FMCG market
was grappling with an overall consump was grappling winy ay and now the coro
tion slowdown anyway
navirus scare has exacerbated the situa tion. People in urban areas are not getting into malls and stores due to headtu csles
cerns around the virus. Thiswill affect sales
coming from modern trade. Even tradi tional trade will get hit," he said.
Kamal Khetan, chairman and manag Ing director at Mumbai-based Sunter real estate market if the situation aggravates any further. India has reported 73
confirmed coronavirus cases so far with confirmed coronavirus cases so far, with
the number likely to rise as more people sumers to postpone big-ticket purchases asked schools, colleges, malls, and theatres Kerala, and Maharashhtra are on high alerta coronavirus cases increase in these states

LEADERSPEAK "SAY NOTO PANIC, SAY YESTO PRECAUTIONS.
NO MINISTER THECENTRAL GOVERNMENTWILL TRAVEL ABROAD INTHEUPCOMING DAYS. I URGE OUR COUNTRYMEN TO ALSO AVOID NON-ESSENTIAL TRAVEL" NARENDRA MODI,

"WECAN SEE WHAT IS HAPPENING TO STOCK MARKET. THE ECONOMY HAS BEEN DESTROYED BYTHE MODI GOVERNMENT.
WHATWE HAVE SEEN IS ONLYTHE BEGINNING OFA TSUNAMI, THINGS WILL GET WORSE RAHUL GANDHI,
"PUBLIC HEALTH SYSTEM DOES NOT EVEN MANDATE A
FLU-SHOT EVERY FLU-SHOT EVERY
YEAR THESE KINDS YEAR. THESE KINDS
OF THINGS ARE IMPORTANT...WE GET INTO VACCINE
 PRODUCTION, AND GETTING UNDERSTANDING OF EPIDEMICS IS IMPORTANT, WE NEED STUDIES KIRAN MAZUMDAR-SHAW,
$\qquad$

## WHAT IS FORCE MAIEURE?



interpretation translates into a
dispute between the parties," said
Rishi Anand

force majeure is a contractual right or
legal right they added. Busin esses
would force majeure claim would result ina force majeure claim would result ina
claim of termination of the contract, said experts.
forct the contract does not include a
folause, businesses could force majeure clause, businesses
still claim relief under Section 56 of
the Indian Contract Act 1872.
"However, in order to claim that the
contract is frustrated it must be contract is frustrated, it must be
shown that performance of the contract is entirely impossible and
that it has become fundamentally
different from different from the arrangement
contemplated tat the time of contemplated at the time of
executing the contract," said executing the contract," said Cyril
Amarchand Mangaldas. Experts say the outbreak could
impact ongoing mergers and acquisitions (M\&As). "Parties to M\&A
transactions transactions should carefully examine documents and consult with their counterparties to promptly address
the challenges brought by COVID-19 outbreak," the note added.
"At the end, common commercial "At the end, common commercial
considerations of the eparties will have be att the forefront, which can be
achieved only by dialogue, rather than
dispute between the parties," said
Rishi Anand, partner at DSK Legal.
In the absence of any codified forc majeure law in India, experts fear it is only a matter of time before Indian
courts are burdened with contractual
disputes becuse
disputes because of COVID-19. "It is
perhaps time for Indianlegislaters

## and to force majeur

a French phrase that means a 'superior force' - is embodied Indian Contract Act, 1872

It is a contractual provision agree upon between the parties The

## WHAT COMPANIES NEED TO DO

Read clauses in contracts carefully:
The language used in most contracts The language used in most contracts varies widely. It is importantly
review these clauses carefully Give notice to invoke the provision: Most contracts require notice to the provision. Some also provide deadlines for making such notice
protects a party from liability for its failure to perform ontractual obligation Typically, force majeure events
include an Act of God or natural include an Act of God or natural
disasters, war or war-like disasters, war or war-like situations, labour unre
strikes, epidemics, etc


Provide burden of proof: The party hat relies upon the force majeure ev Keep records: Copies of critical Keep records: Copies of critical
correspondence and other correspondence and other
communication should be maintained if disputes arise later It is important to establish that the company has taken steps IF THE CONTRACT DOES NOT HAVE SUCH A CLAUSE - If the contract does not include a force majeure clause, the affected party could
resortto the doctrine of frustration under Section 56 of the Indian ContractAct


## Exporters seek duty reduction, logistics support from Centre

DILASHA SETH
Industry and exporters bodies on Industry and exporters bodies on duty reduction from the government to withstand the onslaught of the coron avirus outbreak (COVID-19). a meeting called by the comthat rely on imports have been affected by the outbreak.
Meanwhile, the Department of Financial Services (DFS) has asked the Insurance Regulatory and Development ing insurance products to ensure risk cover against loss because of abnormal
delay indelivery of shipments. Irdai has delay in delivery of shipments. Irdai has
also been asked to modify the terms and conditions of such policies, if necessary. Ravi Sehgal, chairman of Engineering Export Promotion Council, said tere engineering products that were seeing increase in exports, but there were others that had imported components, and these were
affected. Shipments to Iran Italy or Southeast Asia were impacted, he said. Sources said that for auto parts, ships were taking too long and this was affect-
ing the production cycle, and the industry would have to spend more on air freight. "We have sought 5 per cent duty reduction to offset part of air freight cost. As for electronics, the stock will be depleted by April and a plan needs tobe
drawn up now", one of those who attended the meeting, chaired by Minister of State for Commerce and Industry Som Prakash, said.
Sources said some firms had could install these because of a lack of professionals thanks to travel restrictions. "Once it resumes, we request als," one person said. als," one person said. sector undertakings to set up special cells to provide full assistance to indus try segments and micro, small and
medium enterprises and process their medium enterprises and process their also requested to provide support to units that were identifying opportuni-
ties for import substitution.


CORONAVIRUS PANDEMIC


Kong last month was postexporters hard. subodh Rai, Senior ness side pressures are expected to continue for $2-3$ quarters, also because of worsening impact of COVID-19 in the US and Europe, which are the other critical expontanies are somewhat constrained. However, we are yet to observe any major payment delays." In this instance, the global slowdown has compounded existing domestic issues (like
difficulty in securing bank finance). Cyril Amarchand Mangaldas said in a report that the anticipation of an economic slowdown had already led sever-
al US-based businesses to pull back from agreements for fear of non-performance leading to a fall in the overall volume of business activity in February to the lowest in the past six years.
Although a slowdown in raw material supply could hurt certain China-
dependent industries, it also presents Indian firms with the opportunity of filling the void. The Ministry of Commerce
and Industry has drawn up a list of 500 11 months of this fiscal, exports are down 19.38 per cent to $\$ 17.7$
billion. Overall, the gross billion. Overall, the gross
exports of gems and jewellery was down 20.6 per cent to $\$ 2.9$ billion in February.
However, COVID-19 hasn't helped. For instance, a major

## Outbreak a mixed bag for exporters

Garment sector receives fresh orders; pharma and diamonds see a dip BS REPORTIRS

India's exporters have had mixed experiences with their global clients after the
outbreak of COVID-19 - some sectors have seen a major decline in trade, while others are seeing clients queue up, look-
ing for alternative sourcesto reduce their dependence on China.
Sample this: Exports of cut and polished diamonds fell about 41 per cent in February to $\$ 1.38$ billion, one of the sure, the sector has been witnessing a replacements for. Garment exporters for example, have benefitted from the outbreak. Large garment exporters are
receiving orders from new customers in western markets, who were traditionally sourcing from China.
sing director of Indi's lapathi, managing director of India's largest apparel
exporter, Gokaldas Exports, said, "We have started seeing new orders in small quantities in relation to the size of busiworried and ifthe western countries are borried and if the disruption continues China may slow down."
T Rajkumar, chairman, Confederation of Indian Textile Industry, estigoods, clothing and fabrics could grow 20-30 per cent.
Buyers from Europe and the US gen erally travel to China in January to nego However most buyers the next season. alternatives now. Ready-made garments exports grew to $\$ 1.45$ billion (around 210,347.66 crore) in January, from \$1.4 billion in December 2019
Auto exports have re Auto exports have remained stable. export destinations for automotive products, Africa, remains relatively unaf fected. RSSharma, executive director at
Baiaj Auto, said: "Most certainly the lev-
of economic activity will decline." The only relief as of now, Sharma market hasn't been affected by the out break. One in every two motorcycles exported by Bajaj goes to Africa. In the past three months, Bajaj has sold more otorcycles in the exports market than omestically, with exports growing an verage of 15 per cent.
or has been hit partially. The Centre placed curbs on export of 13 key active pharmaceutical ingredients (APIs) and ffice-bearer of an industry lobby group aid that exports in March would see a5per cent dip because of the curbs. "We etryingtoreas lifing the government on relaxing or lifting the curbs on he US are worried about further curbs being imposed by India," he said. He aid drugs that are for export markets re different from those made for the not help with domestic availability. "Supplies have started coming from hina. About 50 per cent of regular supis enough stock for key medicines like paracetamol in India," said an exporter. Vith inputsfrom Rajesh Bhayani, Shally

## Beware of competence without humanity or humility

A cardinal principle in succession planning by boards is to scrutinise the


THE WISE LEADER R GOPALLKRISHNAN libaba founder, Jack Ma, receelop "wise" people instead of
ruary 14, I had commented on the direc- the CEO's people impact. Directors shou-
torial responsibility to select the right
ld not fall into the trap described by Da-
CEO and facilitate leadership transitions. niel Kahneman as WYSIATI - what you torial responsibility to select the right
CEO and facilitate leadership transitions.
This article concerns a paradox: How
CEOs tend to get judged versus how they
niel Kahneman as WYSIATI - what yo
see is all there is,
Has the CEOs impact on people bee effective and motivating or has it been
fractious and turbulent? Recall superla-
tive institutional leaders. How affectionately people regard JRD Tata well after he
departed from Air India or Tata. How wa-
rmly people regard Vikram Sarabhai at rmly people regard Vikram Sarabhai a
Atomic Energy Commission, Ravi Mathai
at IMA or R K Talwar at SBI. Keshub Mahindra of M\&M commands respect
and love.In contrast, think of Vijay Mallya or the Ranbaxy Singh brothers.
Some years ago, in a discussion with
a naval officer, I asked how to judge the
quality of a shin, apart f from the technical
specifications. His reply was that an ob-
leader's impact on people to the wake of
a boat. Leaderrship wake is like aboat that
ploughs through the water. Some e eave a mooth and symmetric pattern whil ndary Jack Welch was a huge evangelist for performance and meritocracy. Yet, his
tenure is a subject of contemporary commenure is a subject of contemporary comto comment after two decades, but who
can stop commentators? In contrast, the can stop commentators? In contrast, the 2005. When Eisner retired in 2005 , his
successor, Bob Iger, successfully steered
Disney into a hugely valuable and sucDisney into a hugely valuable and suc-
cessful company. In short, a cardinal principle in suc-
cession planning by boards is to crutinise the past wake of the proposed can-
didate with greater rigour than only rely on performance metrics. Beware of comDid the candidate deliver performance
and earn people's respect without tram-
pling all over? Directors can make serious enquiries and reflect on the admittedly
subjective data.

| The author is a corporate advisor and distinguished professor of IIT Kharagpur. He was director of Tata Sons and vice-chairman of Hindustan Unilever |
| :---: |

## Hindustan Unilever <br> vice-chairman of

## Fair competition in pipeline

The end of exclusivity periods for city gas distributors is raising fresh issues of access and deregulation $\begin{aligned} & \text { fair competition will begin, only if if is } \\ & \text { accompanied by deregulation. According }\end{aligned}$

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The chequered history of dis-
putes between the Petroles putes between the Petroloum
and Natural Gas Regulory Bo-
ard (PNGRB) and government priviet players in tha ce gity yannment distri-
on (CGD) business may be a h hing of
 hanagar Gas LIt MGGL), Guiararat Gas and,
o some extent the Adanis efocing the
erulatory heat again. And, , , aet again the the regulatory heat again. And, yet again, the
issue of endinthe exdusity
these operiod or
tor The only differercee i stathat this time, both
he regulator and the gas companies are Uetter placed to deal with the issue. Regulatory Board Act, 2006, CGD and
natural gas pipelines are to be operated under a "common carrier" principle to
encouragemoreplayerstopromoteon--
petition and better prices. petition and better prices. To provide a
level-playing field, the gas infrastructure
has to be shared among all

| The Act, th |  |
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| the law was n |  |
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|  |  |
| it took over the city's gas business |  |
|  |  |
| horisation from the government in |  |
|  |  |
| ded in 2012. But this became a a matter |  |
| Of dispute, because the company con-tended thatexclusivit periol souldbe counted from July y 5 , 2010, when |  |
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|  |  |
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| erst tot re regulator, was notified andfrom 2009. |  |
|  |  |
| the PNGRB is authorised to declare |  |
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| mmon carrier or contract carrier atter |  |
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| SS BEHIND |  |
| AADLINES |  |
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 toan ICICIISecurities report, competition
will emerge only if new entrants set nat will emerge only if new entrants get nat-
uralagasath
Gasis supplied unericica a sincumbents. Gasi ssupplied under a government-noti-
fied formula, which has led to super-normal profits for cGD, but tow returns or
losses for Oil and Natural Gas
Corporation. Gas can now either be supplied in accordance with a new formula
under which the price is higher or be deregulated for all, says the report.
This apart, oil marketing companies OMCS), which hown 56-58 per cent of CNG
stations a t their sites in Delhi and Mumpeitiors, the ereportadds. "Thicis ireaffirm.
ed by the comments of Io and
subsidiary Bharat Gas Resources in
in PNGR's consultation process," says the
report. heo MCs bid aggressively in the Whld 7 licences to geographical areas.
Whie new geographical areas will take $a$ few years to break even, CNG and
supplytoindustria and conmercial con-
sumers using incumbents infrastucture sumers using incumbents' infrastructure
are ilikely to turn profitable efairly quickly, eperinadds.
Opening mature and large markets to competition could, however, create
another issue for natural gas planners. The focus of new entrants could shift to
those markets shere onth infrastuctue
and large customer tases axist. New players could find thase es markets Neore
lucrative even though they are cormcrative even though they are com-
mitted to invest z.2. trilion and are
ound by contractual terms to begin bound by contractual terms to begin
commercial operations in other cities.
This This could mean that the expansion of
natural gas infrastructure to other cities natural gas infrastructure to other cities
could slow down and future bidding

CHINESE WHISPERS
Another blow to Congress

Thursclay announced its (ND) on two Rajya Sabha seats in Bihar, making the Congress, which is its aly and has been demanding one of the seats. Its candidates for two of the five seats, that

will fall vacant, are Prem Chand Gupta nd Amarendra Dhari Singh Gutais close aide of RJD supremo Lalu Prasad Yadav and currently a member of the neighbouring harkhand. His term Cabinet minister in the UPA governm of 2004-09. For his part, Singh is a wellhis surprise candidature is being seen by ver the upper castes ahead of the Biha

## Transfer industry

Amid the political crisis in Madhya
Pradesh, the Congress-led governmen has transferred some key IAS officers wh
were posted in areas were posted in areas where Jyotiradity influence. Guna Collector Bhaskar
Lakshkar and his Gwalior counterpat Anurag Choudhary have been transferred as deputy secretary in
different departments. Vidisha collecto Kaushlendra Vikram Singh has been
transferred to Gwalior. SVishwnathan has been appointed the Guna collector.
The order on these transfers says these only". Scindia might have had an inkling
of this. A few hours before these transfers were announced, he had said "Transfar
is an industry in Madhya Pradesh."


Azad's army

$$
\begin{aligned}
& \text { Bhim Army chief Chandrashekhar Azad } \\
& \text { (picturued is expected to unveil his } \\
& \text { nolitical inartydurint an ovent in Delhi on }
\end{aligned}
$$

$$
\begin{aligned}
& \text { (picturea) Is expectea to unvellnis } \\
& \text { political party during an event in Delhi o } \\
& \text { Sunday, the birth anniversary of the }
\end{aligned}
$$

$\qquad$ Kanshi Ram. Among the names
shortlisted for the political outfit are Azad
$\qquad$ Bahujan Awam Party. The name will be
finalised after the Eletion Commision gives its approval, said party sources. Th pattyisealso end launch a membereaship
manifo has launched a atudents' wing - Bhim political party is launched, the Bhim Army
will work as a social and cultural wirgaork as a social and cultural BSP leader Mayawati is said to be keeping

## INSIGHT

## Coronavirus and the Mandate of Heaven

Should not civilised societies prioritise human security which includes - but is not limited to - national security?


The Mandate of Heaven is
an ancient Chinese philosophical doctrine evolve
during the Zhou dynasty on an emperor the legitimacy to rule
over his poople. The popular theory
runs thus:
Heaven' runs thus: Heaven - the natural
order in the univere - wishes sar-
mony on Earth, and seeks to estab mony on Earth, and seeks to statab
lish this through conferring it ditions apply. The claimant must
govern as a just and benign ruler
over boven ang prosperity to his people. If
biot, Heaven may withdraw the Mandatee leariving the finh ild open to
anyone who could claim that his she iniusticese of the prevevious regime
Beforere withdraving the Mandat Before withdrawing the Mandate
however Heaven nutomarily ing signs like earthquakes, fires or
floods, or calamities such as epidemics, riots and rebellions. It was
hoped that these events - and the signals they would senn to citizens
and potential rivals alike could
cause the emperor to eflect and cause the emperor to reflect and
mend his ways - or else...

$\qquad$ of detecting and reporting uncom-
fortable facts.
Seal China ana done a magnififent ion in
containgmunch of the viral frocity
by seailing off Hubei provice hrough unprecedented measures
Thoirt "whole-fogoverment app
oach" consistently, starting from the party
apex xight down to local neighbourhood committes. Supplying Wuhan
nacity of more han 11 million
people under lock-down - with essentials and maintaining civic
calm in an enironment of grat
atress show vematrebt odminis calm in an environment of great
stress, shows remarkable adminis-

izens. National security risks are
upfront and dramatic, so they comupron and dramatic, so they com-
mand public attention and demand
resolution Human securty esolutuion. Human security risks are more debatable and the negative con-
sequences take time to play out.
Thus enidenics do not hapen every hays, and climimate change is seen as happening only in the distant future isation around climate change tricky issue around the world, as
Greta Thunberg has forcefully pointed out. Simply put, how do we
play the guns or butter dilemma? Into a community ynfection (ras the nto a community infection as the
US Centres for ivese contro and
Prevention warns is is ikely) a c rucial Prevention warns is is ikely, a crucial
success factor will bethe cooperation sound public health practices like maintainingsood dyyiene, not toorad-
ing masks, avoiding panic and not crowding hospitals with mild infec tions. India lacks China's culture of
collective discipline, so what will pro-
vide the glue for poople to cooperate vide the glue for people to cooperate instincts? It can only bea spiritit of fra-
ternity amongst all our people ternity amongst alo our people -
regardess of caste or creed and a
conmon belief that only through a common beiter that only through a come. Sadly, the spirit of fraternitythe least discussed of the trinity of the French Revolutuon (iliberty, equality,
fraternity) is in retar aroud the
world as attitudes are sharply polarised within and between countries as
well as peoples. Is it too much to ask well as peoples. Is it too
India to set an example?
$\qquad$
$\qquad$
but seasonal infection. But how we-
as a country and as parto of the planet
as a country and as part of the planet
-emerge out of it will depend on the -amersers to thesese questions.

## LETTERS

| Patheticindifference | the Congress. It not only lost a mass leader but |
| :---: | :---: |
| opos your editorial "Grand old implosion" |  |
| rch 12), whether Jyotiraditya Scindia's re | the other h |
| ation from the Congress was a princip |  |
| do or not, it is certainly a wake-up call for | sent keep their perso |
|  | merabhu Raj Benga |
| president, Rahul Gandhi - owning moral | Changetosurvive |
| nvent itself by inducting young, untainted |  |
| faces in leadership positions. But what one | Apropos the editorial "Question marks re |
| witnessed was the familiar sight | over YES Bank rescue" by TT Ram $M$ |
| long used to enioving power, | rch 12), it is |
| nia Gandhi and b |  |
| party's interim presiden | ing individual promoters for setting up banks. |
|  |  |
| e servility of the party seniors to one family | tor with one promoter hav |
| is pathetic. |  |
| The pres | pick directors, banks will not be safe. Directors |
| entiate between national- and | lik |
| state-level elections and vote according to issues | approve the choice of CEOs and statatory audi- |
| and performances. They have provided a |  |
| ber ofopoortunitie |  |
| to power in many |  |
| them in the national el |  |
| party gives |  |
| umbilical cord from the on |  |
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| of the rul | Ganga Narayan Rath Hyder |
| $\operatorname{lility~}_{\mathbf{y} \mathbf{~ J a}}$ |  |
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| Massiveblow |  |
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| At a time when the grand old party has seen | Nent House, |
| enectora deeaens, , incuiang Lok sabhal |  |
| nes remains a distant dr |  |
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## HAMBONE



## Business Standard

## Coping with coronavirus

T
 he government's swift and sensible response to the coronavirus out-
break, which the World Health Organization has finally designated a pandemic, offers some reassurance that India may escape the more
deleterious impact that has afflicted the rest of the world. The govern-visa-free entry for Overseas Citizens of India till April 15. It has also asked all Act. This legislation of 1897 enables the states to take temporary measures (including suspending existing laws) to prevent the outbreak or spread of a disease. The Act also allows the Centre to prescribe measures for inspecting any
ship at port. Given the vintage of this law (123 years), it would be useful if it were amended soon to extend these powers to aircraft as well. The health checks
instituted at airports and the regular public interest messaging on television and via mobile also show that the government has been reasonably pro-active in containing the panic. The uncertainty over the Indian Premier league should also end soon. The opti
doors, or be scrapped.

The bigger challenges, however, lie in the known unknowns. Chief among them is the ambit of the disease and information about it. From just three Italian tourists have bulked up those numbers. But information flows remain opaque: Confirmation of whether a man in Leh has died of coronavirus or some
other disease is yet to come. Besides, given India's default condition - the high level of poor hygiene in public spaces and low levels of awareness in congested
slums and urban agglomerations - it is unclear how far the epidemic can be slums and urban agglomerations - it is unclear how far the epidemic can be
contained. "Social distancing" and frequent hand-washing, the two chief preventive measures in vogue, will be difficult to enforce, especially among the marginally educated and the poor. For instance, though air travel may drop
sharply and affluent urban Indians may be able to work from home, teeming millions of daily wagers will wilfully risk infection by travelling in jam-packed millions of daily wagers will wiffully risk infection by travelling in jam-packed
modes of public transport to earn livelihoods already affected by the economic flowdown. Since the symptoms of coronavirus are flu-like, it is uncertain how
far those infected by it recognise them as such. Beyond that is the question of whether the public health system is up to the challenge in a country where access to even rudimentary health care and hospital beds is dismal. All of 52
testing sites across the country appear inadequate. Uttar Pradesh, the centre of tourist-heavy destinations, has just three testing sites.

And finally, there is the economic cost of the virus. The slowdown in global are likely to compound India's faltering growth, which slumping oil prices will only partially mitigate. India's heavy China dependence on a host of critical intermediates will also create new bottlenecks. The concern is reflected in the mayhem in the stock markets over the past few days. In that sense, the crisis could well provide the government with a a nique opportunity to push through
the tougher but much-needed economic reforms that could help India to be the tougher but much-nee

## Writing down bonds

Fund managers should not have ignored AT-1 bond risks

Aof YES Bank are reportedly negotiating a deal to avoid a 100 per cent
haircut by conver haircut by converting their holding into equity. According to the
Reserve Bank of India's (RBI's) draft reconstruction plan for YES Bank, the AT-1 capital instruments under the Basel III framework are to be fully written down. The asset managers first decided to approach the Bombay High which has exposure to YES Bank's AT-1 bonds, has approached the court. The reason why the asset managers are now seeking to convert their
bondholding into equity is understandable. They are unlikely to get any relief from a court of law and what the RBI has proposed in its draft reconstruction
scheme is perfectly in line with rules. An instrument like AT-1 bonds was created to absorb losses. The implementation of Basel III capital regulations in India clearly states: "If the relevant authorities decide to reconstitute a bank ... write-down of AT-1 instruments will be activated. Accordingly, the amalgamation/reconstitution in accordance with these rules." It further notes: before a write-down common Equity Tier 1 capital shall not be required professional asset managers were not aware of the risks. In fact, AT-1 bonds offer higher yields, which clearly reflects the associated risks. But the fund mand ignored the risks.
Further, it is being argued that writing down bonds will make it difficult for banks to raise capital. Yields on AT-1 bonds have gone up in recent days
and IndusInd Bank had to shelve its bond issue. However, on the positive side, this will lead to better pricing of risk and attract investors with a comparatively high risk appetite. This will also attach more importance to bank take advantage of higher yields, they would do well to properly evaluate the associated risks and convey the findings to the end investor. Bondholders have invested nearly ₹ 94,000 crore in AT-1 bonds issued by Indian banks,
and in some of the mutual funds, the exposure levels are at $20-30$ per cent of the assets of individual schemes. The Securities and Exchange Board of India should look into such excesses. On its part, the RBI should not change its ability to handle the situation. Changing the plan significantly could make things more difficult, both for the regulator and State Bank of India.
On a broader level, the YES Bank crisis could affect confidence in pri-
vate-sector banks and increase the cost of capital. Since the bulk of the incremental credit in recent times originated in private-sector banks, slower expan-
 sectors of the economy. The damage
swift resolution of the YES Bank crisis.

Galvanising aerospace
Galvanising aerospace
Galvanising aerospace




BROADSWORD


JAI SHUKLA


## The ABC of AT-1bond crisis






 from quantity (numbers put through training) to quality (ability imparted). For this, the All India
Council for Technical Education must allow industry participation in creating pedagogy, curriculum and
training infrastructure in consonance with industry needs. Already, several companies run their own
training curricula; the government must recognise these programmes as valid academic qualifications for career advancement. Additionally, the govern-
ment must evangelise the creation of intellectual property (IP), patents and inventions, for which it
must create a legal IP protection system on a par encouraged to invest in the A\&D learning space, with offset credits granted for investments in A\&D learn-
ing in proportion to the number of workers the OEM
hires from its own programmes Third, as exemplified dramatically by the ongoing
coronavirus pandemic, a safe and conducive business environment fundamentally shapes outcomes. Even if India successfully navigates the on-going stock mar-
ket meltdown and mid-term degradation of global ket metdown and inid-term degradiadson our international businessmen are fac-
supply
ing the consequences of our shift away from liberal ing the consequences of our shift away from liberal
democracy. One of our leading A\&D entrepreneurs who regularly travels to the US and UK recounts the
wariness that now mars casual interactions with the
$\qquad$ what's happened to you guys?" he was asked. Such
apprehensions are exacerbated by the snubbing of
industry leaders like industry leaders like Jeff Bezos, who the government
shunned during his recent trip to Delhi, apparently
criticised the government.
Businessmen do indeed follow the money, but they also like to combine business with pleasure. It is no accident that Seattle - one of America's most liveable
cities - is the centre of that country's aerospace industry. Similarly, foreign businessmen are attracted to
Bengaluru by that city's easy culture. By that token, there is unlikely to be much international interest in
the governments A\&D corridor in Uttar Pradesh, aerospace production targets ignore the limitations
that abound: Abysmal infrastructure, negligibl law that abound: Abysmal infrastructure, negligible law
and order a vicious social environment, lack of skills, poor access to funds and cumbersome compliance
requirements. There is an urgent need to set these
fundamentals right first.
MSMEs have had to turn down offers to build com-
ponents and assemblies for global OEM supply chains
simply because the cost of capital to create the shop
floor and train the personnel was too high. This result-
floor and train the personnel was too high. This result-
ed in a loss of business and a missed opportunity for
creating jobs and skills. To overcome this, the gov-
creating jobs and skills. To overcome this, the gov-
ernment could create a sector specific "A\&D Fund"to
provide low cost capital quickly to enable our MSMEs to grab fleeting business opportunities.
If the government is serious about doubling aero-
space manufacture, it must include MSMEs in business delegations that senior ministers take abroad.
These MSMEs must These MSMEs must be introduced to overseas OEMs,
with the tacit assurance that New Delhi backs its comfrom quantity (numbers put through training) to
quality (ability imparted). For this, the All India

the Section 45 of the Banking Regulation Act, 1949,
such a bank will be deemed non-viable or approaching non-viability and both the pre-specifiied trigger
and the trigger at the point of non-viabily for version / write-down of AT-1 instruments will be activated. Accordingly, the AT-1 instruments will be
fully converted//rritten-down permanently before In the light of the above eactual situation, of
which the institutional investors were, or should have been, fully aware while investing in these AT-
1 bonds, it is indeed tragicomic that these so-called the proposed write-down of their AT-1 bond invest-
ment. This seems to be nothing but an unethical attempt by these investors to subvert the regu-
latory process. They entered into this investment
fully aware of its risks and therefore extracted a fully aware of its risks and, therefore, extracted a Now that the risk has materialised, they want a
bail-out. It is hoped that the courts and the regu-
lat demands. One aspect that needs the attention of both the
RBI and the Securities and Exchange Board of India
is that a number of retail lay investors seem to have is that a number of retail lay investors seem to have
been sold these AT-1 bonds, either via primary issue or via the secondary market. It is moot whether this
category category of investors was adequately apprised of the
higher risks underlying these bonds, while being
enticed by their higher returns. It could well be argued that retail investors should not be eligible to invest in such instruments.
One hopes that in this

A question of answers


BOOK REVIEW
praveen chakravarty

## W ald Indiahave ben a bigerer

 Why did Indiatake the wrong roaded ofsocialism in the fork of economic policy
choices in the 1950 s ? How is it that when ndia and China had the sameper capita
GDP in 1980, China's has now grownto nearly five times larger than India's?
Economists and commentators have perennially.No cocktail party of India’s policy intellectual elite is complete without an animated discussion over
research papers and books over many
years. Butan intellectually honestand analytically rigorous answertothese
questions iselusive. India'seconomic pasti is yet another
book, eye-catchingly titled All the Wront Turns. The book is much better organised and more focused than others
inthisgenre.It has one chaptereachon in thisgenre. It has one chapter each on
the most important facets and sectors of India'seconomy - agriculture, manufacturing, trade, banking, fiscal The book is alsounique in its
emphasis on data.Itdoes yoeman service for policy analysts by providing
a neat compendium of important economic data on a temporal scale. The stand-out feature is the sheer volume
important, relevant and interesting important, reldin data onthe Indianteresting global counterpartsover along period
of time. This is a treasure trove for people like eme who depend heavily on
data for their core work
 First Plan in 1951. This book doesthat


history than mere economic dogmas.
There is an interesting chapter that charts out India's fiscal policy evolution onrough all the Budgets, fince this book is written i today's times, one would have thought
the authors would have contextualised their fiscal policy commentary with
heterodox theories such as Morn Monetary Theory or the breakdowno
the Philips Curve of the bluntness of monetary policy. But there is none of
this new analysis and the essay is just another ran
politicians.
politicians.
Counterfactual analysis is a losing cause to begin with. Would India have
been more prosperous had it gone been more prosperous had it gone
down the road of market capitalism since independence? Woul it is today?
society be as integrated as
One will never know. Overall, the book is a fantastic collection of historical
data, statistics and stories. But it is ab data, statistics and stories. But it is ab
let-down if one is searching for new, India'seconomicunder-performance
since Independence.

## perception, Indian agriculture has

Muchlike tharkably well.
Much like the cocktail parties
abilities and faults bureaucratic
incentives for incervesfor India'seconomic underperformance.There have be
plethoraof similarbooks with fanc
titles along the lines of "India as

# Bears take over, bulls scramble for cover 

Cash may become king again

$\qquad$

"Boththe real \& financial economy are exhibiting acute
signsof stress The proximate signs of stress. The proximate
causes include spread of coronavirus and oil prices"

DAVID J KOSTIN, chief Us
equity strategist, Goldman Sa

## 'This isn't a routine correction'



## THE COMPASS

Drop in demand may stall airline revenues in Q4
Sharp fall in crude
oil prices, however,
is a positive
Base=100

| RAM PRASAD SAHU <br> Travel curbs announced by the government on Wednesday night and advisories asking people to avoid non-essential travel are expected to hit the aviation sector the hardest. Further, a profit warning by sector leader InterGlobe Aviation (IndiGo) further dampened Street sentiment. While the stock of IndiGo fell 11.85 per cent, SpiceJet cracked 19.55 per cent. <br> IndiGo indicated it had witnessed a 15-20 per cent decline in daily bookings week-over-week. The company also said a sharp depreciation of the rupee would impact its dollar-denominated liabilities, primarily operating leases which have been capitalised. |
| :---: |
|  |  |


|  | the |
| :---: | :---: |
| ts for the airline in the December | Fuel is the single-biggest cost for air- |
| quarter. | lines, accounting for just over a third of |
| Further, borrowings in foreign cur- | their cost base. The gains for airline com- |
| ncy (largely aircraft-related debt) will | panies will start to accrue from Aprill, as |
| also impact aviation companies such as | the monthly reset of prices is already |
| SpiceJet. While analysts say the reported | done for March, says an analyst. |
| numbers will indicate the mark-to-mar- | On the demand front, the trave |
| ket loss, there will not be any immediate | sory on international routes would mean |
| impact on cash flows on this account. | a fifth of the sector's revenues will be at |
| The rupee has depreciated by 4 per | risk. Analysts believe that while some of |
| cent against the greenback over the | the capacity is expected to be redeployed |
| month. Though a weak rupee is an | on the domestic network, the weak |
| issue, an analyst at a domestic broker- | demand in the local markets, too, will |
| age says the sharp fall in the price of | weigh on the airline companies. |
| ude oil more than offsets the nega- | Most brokerages believe that if the |
| tives on the cost front. Crude oil prices | situation worsens, IndiGo is better |
| (Brent) have corrected by over 30 per | placed than other aviation companies, |
| st week and have | given its market leadership, lowest cost |
|  |  |

## Hotel stock investors stare at turbulent times


"Global risk-off and other domestic economic negatives such as weak financial system, have been outweighingthe positive of crashingoil prices"

"Macroeconomic data in the next month may negatively
be impacted by coronavirus. be impacted by coronavirus
This could lower earnings expectationsfor MSCI EM"

PRAKASH SAKPAL,
Asia economist, ING Group

## India VIX at 11-year high

Analysts say Nifty trading range shifted to 9,000-10,000

## In



With stringent curbs on foreign tourist
travel by India till April 15 due to the coro-


 their all-time 52 -week lows. The decline
wasmuch higher than the 8 percentall in
leading indices such as the amid a bearish sentiment.
Companies such as HCL and Chalet Companies such as s. HCL and Chalet
Hotels, which have a relatively high share
of foreign tourists of foreign tourists, could see a sharper
impact on thir rop line and operating
profit while foreign tousists account for profit. while foreign tourists account for
around 3 per con of the overall business
of IHCL, which operates properties in Hncia and countries such as the US and
the UK, it is over 5o per cent for Chalet
Hotels, according to Edeleisesestimes
$\qquad$ would see lower occupanciesfor foreign as
well as domestic travel segment owing to

sion of restrictions on foreign



## Not a good time to sell

If you wish to buy, do it in tranches

| JOYDEEP GHOSH, SANJAY KUMAR SINGH \& BINDISHA SARANG | 5-10 years. Locally, we had slower |
| :---: | :---: |
| Retail investors would be at their wits' end after the BSE Sensitive Index, or Sensex, tanked as much as 3,000 points |  |
|  | Bank. But, the primary issue that has tak- |
|  | mar |
| Sensex, tanked as much as 3,000 points on Thursday. And, no one $\qquad$ |  |
| knows when this rout will stop. | ing that we have seen from for- |
|  |  |
| "Many people are comparing this with the 2008-09 crisis, but |  |
| a financial | been investing in the |
| ne. Our economy was already |  |
|  | US and Europe, they started |
| demic and crude oill fall will | dulling |
|  | Interestingly, a coupl |
| says a fund manager. We also have the additional headwinds | nths back |
| like the YES Bank crisis that will |  |
| hit both customers and creditors. Says Harsha Upadhyaya, chief invest- |  |
|  |  |
| 俍er (equity), Kotak | ago, markets were doing so well that |
| Com |  |

RECENT SENSEX FALL AND RECOVERY

| CY | Sensex fall in calendar yea |  |  |
| :---: | :---: | :---: | :---: |
|  | Date | Low | \% fall |
| 2008 | 0ct 27,'08 | 8,510 | -45.1 |
| 2012 | May 23,12 | 15,948 | -13. |
| 2013 | Aug 21,'13 | 17,906 | -11.8 |
| 2015 | Sep 07,'15 | 24,894 | -12.7 |
| 2016 | Nov 21,'16 | 25,765 | -11.3 |
| 2018 | 0ct 26,'18 | 33,349 | -14.3 |
| 2020 | Mar 12,'20 | 32,778 | -21.9 |
| Source: Exchange |  |  |  |
| knew the market was expensive, but for some reason believed it will not go down." The Sensex is down a whopping 21 per cent since the beginning of the calendar year, which means we are officially in a bear market now. <br> In such circumstances, there are two things you can do. As Mukesh Dedhia, director, Ghalla and Bhansali Securities, says: "If you need money in the shortterm, just sell immediately. Don't think that things will improve tomorrow because there is an overall downside trend. |  |  |  |

are in marginal single digit. "Historically,
we have seen that in periods of time when we have seen that in periods of time when
there is extreme panic and nervousness, if there is extreme panic and nervousness, if
one holds on to stocks or mutual funds, or invests further, one earns great returns.
Usually, markets do not sustain at such levels and they usually bounce back," he
says, adding it would not be a bad time to make alump-sum investment as there has
been a massive Adds Shetty: "If you have a slightly
longer term view and can ignore the noise that could happen over the next
one- two months, this will be a great
one one- two months, this will be a great
time to go ahead and allocate money to
equity markets. Since no one can preequity markets. Since no one can pre-
dict how low the market can fall, it will be better to stagger the investment.
begin allocating money."
For an investor through the systematic investment plan route, timing does
not matter so much. But starting now, not matter so much. But starting now,
when markets have corrected significantly, would make great sense. Even if the market falls further, the number of
units that he will get from his next purchase will be much more. And these very units will improve returns substantially
in the future.

FPIs pull out
₹36,221 crore in 13 days fromequities
DEEPAK KORGAONKAR \& PUNEET WADHWA

The outflow from the Indian capital markets could pick up pace if foreign institu-
tional investors (FIIs) continue to remain in a risk-off phase, given the coronavirus pandemic, which has tightened its
over most economies, say analysts. Adopting a cautious approach amid
the worldwide outbreak, foreign the worldwide outbreak, foreign
portfolio investors (FPIs have pulled out portfolio investors (FPIs) have pulled out
a net $₹ 36,221$ crore ( $\$ 4.96$ billion) from the
Ind Indian capital
13 trading days.
"For FPIs/FIIs, it is more of a global
risk-off and not just about India. While the health scare has dampened investor sentiment acrossthe globe, Indiabeneits
from the sharp fall in oil prices seen over the past few sessions. As regards coron-
avirus, we have been relatively unaffected avirus, we have been rempared to the developed nations.
as
Thus, the main reason why the FIs are $\begin{array}{ll}\text { exiting is the risk- } \\ \text { off. So long this } \\ \text { persists, India will } & \text { IPI NET EQUITY } \\ \text { INVESMENT }\end{array}$ persists, India will
not be spared,"
explains
expron $=\mathrm{man}=2 \mathrm{max}$ have pulled out
$₹ 32,746$ crore

## from the equity segment between

February 24 and March 11. On Thursday, FPIs sold a net
(\$471 million)

## (\$471 million).

This translates into a total net outflow Thursday's fall, theresensex and Nifty have tanked a massive 20 per cent in just 13
trading days. Domesticmutual fuds bought a net ₹ 15,128 crore in equities. bought a net $₹ 15,128$ crore in equities,
Nischal Maheshwari, CEO for institutional equities \& advisory at Centrum Broking, expects the markets to remain fragile and
respond negatively to virus-related
developments and dwindling global economic indicators.
sentiment the ongoing global risk senven asset classes and avoiding rateemerging market asset classes Given the global health scare, the Indian economy may enjoy the position of being less vul-
nerable to such shocks," Maheshwari said. While a coordinated and aggressive
monetary easing from the RBI is most likely to offer some respite in the nearterm, it is unlikely to improve sentiments abating, analysts say. On the impact of
COVID-19, analysts at UBS suggest the COVID-19, analysts at UBS suggest the
market is pricing in global growth at only 2 per cent, compared to a long-term
average of 3.5 per cent, 4 per cent prior to pandemic worries, and 2.8 per cent before
the talks with Opec on oil demand and

COMMODITIES
Crude oil, metals slide on Cropdamage pushes
global cues; crypto crashes potato prices up $25 \%$

## Zydus beats the drums for the Heinz band

Over a year since the company acquired Complan, Glucon-D and Nycil, it is redrawing the marketing formula around its newly acquired brands SOHINI DAS

| uary last ye re than a po uisitions, C Glucon D $k$ over 50 |
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|  |  | brands under its banner, it is looking to leverage the synergies in its portfolio to create a wider and deeper and also unlock the star power of Complan's brand ambassador, Sourav Ganguly. The company said it would soon release a nationwide

campaign with Ganguly that would talk up the all-new parentage of Complan while driving home its core benefits. At the same time, it has put in place a arge web of consum. The acquisition of the Heinz brands came about in 2018, with the final deal being signed in January 2019 and
since then, the company said that the reach of the brands in the portfolio has nearly doubled. There are nearly 500,000 sales touch points now. By pooling in the advantages of the Zydus Wellness portfolio with the new brands. "We have increased touch points also looking at improving the quality of distribution. For


- FROM PAGE 1
\$2-billion swaps to deal with currency swings
The RBl's move comes on the heels of the US Fed pumping extra liquidity in the
overnight lending markets, while Russia supplied dollars and Indonesia stepped up its bond purchases to support the local ed action, promised by the G-20 central banks, has not yet happened.
"Global coordinated action is delayed. There is not much of help from any quarters either, so the RBI did not wait and so that the markets are not unduly worried," said a person familiar with RBI thinking.
The rupee's movement from 72.73 a dollar on March 2 to its latest level of
74.24 a dollar was probably too fast for the RBI's liking, especially because the trading volume has thinned.
"The RBI has no problem if the rupee depreciates, but it should be orderly. The all. The persistent pressure on the rupee is because of the global dollar shortage, which is feeding into sentiment," said he person.
caused some volatility in the forwards premium. The dollar premium was high in the first half, indicating there was

demand for future dollars. But the pre- an immediate basis," said Paresh Nayar mium collapsed in the afternoon. Later, which pushed upthe a sell-buy swap, gain as spot dollar liquidity outlook improved, while demand for future dollars increased.
hern has much better knowledge than the markets about dollar shortages amount of dollars for the SBI Card IPO, which will get reversed in a day or two. The RBI's move can help address that on Rand Bank. The central bank said it was closely nd continuously monitoring the rapid ly evolving global situation and spillovers. The RBI "stands ready to take all necessary measures to ensure that the effects of the COVID-19 pandemic on th cial markets and institutions in India cor tinue to function normally," the state ment said

Marketsget theshivers


Everyone is worried about where the virus is going and what are the implications. It overshadows all the
positives. No one knows what is happositives. No one knows what is hap of the unknown driving markets a the moment, and the fear negates any rational thinking," said Andrew Alternate Strategies.
value, fearing that the markets would all further and it could be a long road Overseas investors pulled out 3,475 crore on Thursday, taking their ast 13 -day selling to nearly $₹ 3,000$ buying support to the tune of $₹ 3,918$ crore. Nearly half the 2,500 stocks that traded on the BSE ended at at east their one-year low. Nearly 550
stocks got locked in lowercircuit and nearly 23 stocks declined for every one that advanced.
In absolute terms, Thursday's fal in the Sensex was the worst-ever
breaking the record for the worst fall in points term two sessions ago. Index heavyweights such as and HDFC dropped around 8 pe cent each and dragged the Senser lower by over 1,000 points. Stat most among dropped 13 per cent, nents, followed by ONGC compo nents, followed
All the 19 BSE sectoral indices fell. The oil, realty and banking gauges dropped over 9 per cent each.

## Amit Shah: No documents needed for NPR

| Opposition says it does not trust the assurance |  |
| :---: | :---: |
| ARCHIS MOHAN | a day before the Shaheen Bagh |
| Delhi, 12 March | protest sta |
|  | The Opposition, however, demanded greater clarity on Shah's |
| Shah on Thursday said no citizen would be marked ' $D$ ' | statement on NPR, particularly on the Citizenship Amendment Ac |
| oubtful' during the updating | (CAA) rules of 2003 that state that |
| ercise of the National Population | the NPR will form the basis for the |
| Register (NPR). <br> Replying to a debate in the Rajya | National Register of Citizens (NRC) Shah's clarification comes in the |
| bha on the recent communal riots | wake of countrywide protests |
| lhi, Shah said no document | against the Citizenship Amendment |
| uld be required to be furnished to | Act (CAA). Several state govern- |
| prove citizenship, and it was notcom- | ments, including BJP's allies in |
| pulsory to provide any information | Bihar and Tamil Nadu, have decid- |
| vailable with an individual. | ed not to carry out updating of the |
| The home minister said he | NPR with the Census. Shah invited |
| shed to allay fear and misinfor- | opposition leaders, including |
| ation being spread among minori- | Congress' Ghulam Nabi Azad, for a |
| - | discussion to answer all their que |
| issue. He accused Congress leaders | tions on the NPR. |
| gering the spiral of hate | On concerns about violation of |
| h their public meeting | right to privacy with the investigators |
| amilia ground on December 14, | using facial recognition technology |


with enumerators seeking demographic and other particulars of each reports that communities have turned away Census enumerators as they fear the exercise would culminate into preparing an NRC. from the Congress after Shah con cluded his speech, other opposition parties accused the minister of mis-
leading the nation. TMC's leading the nation. TMC's Derek
O'Brien said he was not allowed to OBrien said he was not allowed
ask clarifications on the issue. CPI (M) chief Sitaram Yechury tweeted that Shah had "outlined the 'chronology' clearly, not once, twice butween the CAA, NRC, and NPR between the CAA, NRC, and NPR,
He said Shah's latest comments were "being made to mislead Indians". Yechury said the CAA
Rules of 2003 "clearly state that the Rules of 2003 "clearly state that the
NPR would be the basis for the NRC. The government needs to amend the law and break the link. The chronology is very clear."

Shah said: "No one from minority community should have any said no section of the CAA provides for taking away of citizenship of anyone. Sibal agreed to this but questioned the NrR exercis
The NPR is a register of usual residents of the country. The data for NPR was last collected in 2010 along with he house-listingphase ofCensus 2011 .
Shah said 76 per cent of those illed in riots were during Congress ules. Rejecting allegations that the Delhi riots were state-sponsored, he sked why any government would world's most powerful person, US resident Donald Trump, was being hosted by the prime minister.
He said there was conspiracy behind the Delhi riots as foreign money was circulated and housands of social media accounts were created to
violence began.

## Rishi Sunak's Budget to make UK visa costlier

PRESS TRUST OF INDIA
London. 12 March
 hat what peopple get out, they also already, but it doesn't properly reflect the benefits people receive. So, we are increasing the Immigration
HealthSurchargeto $£ 624$, with adisHealth Surcharge to counted rate for children." A discounted rate of $£ 470$ has
been incorporated for children aged under 18 but the lower rate for inter-
 said Immigration Health Surcharge
would be hiked from $£ 400$ to $£ 624$

- from $£ 300$ to $£ 470$. The IHS was introduced in April 2015 and from December 2018 it was hiked from
$£ 200$ to $£ 400$ per year It isimposed on anyone in the UK on a work, study or family visa for longer than six


## ed NHS.

 The election manifecsto of the Boris Johnson-led government. The UK'slargestrepresentative bodyforndianlargest representative body for Indian-
origin doctors has been lobbying fora rethink over the charge as it would have an adverse impact on their attempt to recruit more from India
meet staff shortages in the NHS meet staff shortages in the NHS.
Baroness Usha Prashar Chair the UK Council of the Federation of Indian Chambers of Commerce and Industry (Ficci), said: "The increase will add to the already expensive visa
fees foroverseas skilled workers. This fees for overseas skilled workers. This
will be an additional burden on Indian businesses operating in the UK." Chandrajit Baneriee, Confeder tion of Indian Industry director-gen-
eral, said: "As Indian industry, we eral, said: "As Indian industry, we
had hoped that in recognition of the contribution our companies make, there would be relaxations and

DoTto reassess AGR dues
MEGHA MANCHANDA
New Delhi, 12 March
The Department of Telecommunications (DoT) said on the documents submitted by Bharti Airtel, Vodafone Idea, and Tata Teleservices, as part of the companies' self-
assessment of adiusted gross revenue (AGR) dues. The telecom service providers have been directed to make payments on
the basis of self-assessment and submit requisite documents for compliance, Sanjay Dhotre, minister of state for communications, Rajya Sabha.
"Following this, DoT will carry out reassessments on the basis of documents subice providers in accordance with the license agreement and issue revised demand notices," he said.
Dhorte was replying to a
question on whether the DoT was yet to work out the final figures of AGR liabilities due to the variation detected in accounting practices, and steps that the rework the dues. According items wherethe are some 23 feels there are discrepancies in official AGR calculations and companies' calculations. It is learnt that the
department would seek department would seek
vouchers and receipts from the companies establishing their AGR calculation claims. "The companies have informed that they
have done reassessments, but they will have to furnish all related documents," a senior official said.
To another question on
whether the government was considering working on relief package for telecom service providers, and If a committee of secrein this regard, the minister said: "No such proposal is under conside
government."

## GST Council may defer simplified returns over glitches in system

New Delhi, 12 March
With glitches in the goods and services tax (GST) portal still unresolved, the GST
Council may discuss on Saturday deferring new simplified returns by one to three months from the cheduled date of Aprich. e . invos , proposed to kick in from Aprill 1 for large companies, will also likely to be postponed till July 1.
"With the serve
ing the capacity to handle peak load, it will be difficult to expect the new system to run smoothly. It may lead
to compliance-related issues for taxpayers. agenda, the Council may agenda, the Council may
discuss deferment of new
$\begin{array}{ll}\text { issue, informed sources. } & \begin{array}{l}\text { the system was } \\ \text { The department also } \\ \text { made available only }\end{array}\end{array}$
returns, along with e-invoic-
cial. Officials say that Sitharaman in an outreach sitharaman in an outreach pointed to hear complaints about GST Network platform. Infosys Chairman Nandan Nilekani will give a
presentation before the Council.
The Revenue Department of Revenue in a letter to list of unresolved issues or ones resolved late. It pointof the Central Board of Indirect Taxes and Customs had sought an increase in
server capacity. To this, Infosys said this was no
raised the issue that many taxpayers were charged late for annual return for 201718, whereas late fee was to be charged from January 31 ,
2020. "Where taxpaers were to be charged
they were charged they were charged
up to $₹ 72,000$ in late fees. A writ in thi
regard was also filed in the Jodhpur High Court," it said. The Department
of Revenue further of Revenue further blocking and unblocking e-way bill generation fo nin-filing of GSTR the GST Council in September 2018, but
the system wa the system was
on December 3, 2019. On Aadhaar verification approved by the Council on
September 20, 2019, but the September 20, 2019, but the
functionality has still not trations, the Department of
Revenue said the basic made available.
The department process was approved by August committee on The department also asked Infosys to come up
with a resolution and road map in 15 days.

